

Helen M. Nickless

VOLUNTEER CLINIC

FREE MEDICAL CARE

FOR BAY COUNTY RESIDENTS.

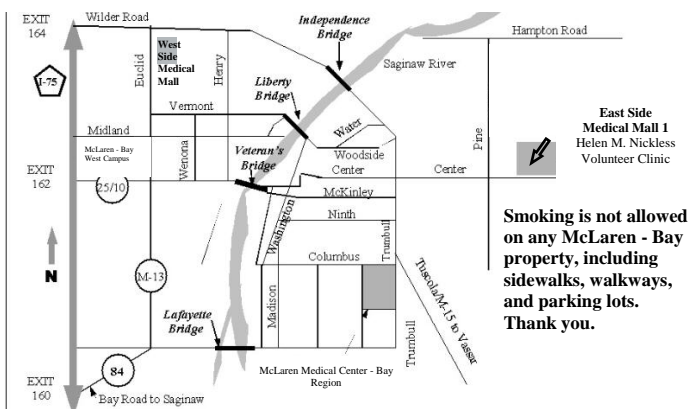
No appointment needed!

TO REGISTER: Walk in between 4:00 p.m. - 6:30 p.m.
~Every Wednesday~

Patients will be seen on a first come, first served basis.*

This clinic will provide limited diagnostic and treatment services for individuals who do not have health insurance and are unable to pay for health care.

Volunteer Clinic and Other McLaren - Bay Region Sites



Helen M. Nickless
Volunteer Clinic
FREE MEDICAL CARE
1460 W. Center Rd. at Pine
Suite 1 — Medical Mall
Essexville, MI 48732

For more information,
please call (989) 895-4830.
** Please bring proof of address.*

*This FREE MEDICAL CLINIC is a
service of the community and:*

BAY
MEDICAL FOUNDATION
Your Gifts at Work in Our Community

The Helen M. Nickless Volunteer Clinic (HMNVC) is an access point for meeting the primary health care needs of the economically disadvantaged residents in the Bay area. We serve with deep compassion and respect those who fall through the medical safety net and help them connect with basic health resources by offering education, prevention and treatment.

Opened March 31, 2004

Located at East Side Medical Mall, 1460 W. Center Road (corner of Center/Pine), Essexville, MI, (989) 895-4830. HMNVC operates Wednesday evenings from 4:00 pm until the last patient is seen.

Paid Staff

1 Part time RN manages the clinic
McLaren Pharmacy Technicians work in the pharmacy during clinic hours.
2 part time Clinic Coordinators maintain the office

Volunteers are drawn from a pool of over 300 individuals

Licensed professionals include physicians, nurse practitioners, physician assistants, dentists, dental professionals, registered pharmacists, counselors, nurses and other caregivers.

Lay volunteers assist in the pharmacy; interview patients; provide clerical support and perform countless other tasks. Multiple medical specialists and dentists in the Bay area accept clinic referrals and treat the patient free-of-charge.

Total Patient Services from opening date (March 2004 to October 2011)

6,516 individuals have sought care resulting in 18,254 visits.

<u>Dates</u>	<u>Avg. # pts per evening clinic</u>	<u># Visits including the Chronic Care Clinic</u>	<u>Value of Office Visits</u>
03-04 to 09-05 (1-1/2 yr)	36	2,820	\$294,682
10-05 to 09-06 (1 yr)	41	2,082	\$221,980
10-06 to 09-07 (1 yr)	42	2,073	\$234,327
10-07 to 09-08 (1 yr)	59	2,877	\$321,282
10-08 to 09-09 (1 yr)	62	3,112	\$332,057
10-09 to 09-10 (1 yr)	58	2,923	\$307,220
10-10 to 09-11 (1 yr)	50	<u>2,367</u>	<u>\$243,310</u>
Total 03-04 to 09-11		18,254	\$1,954,858

Where would patients go if the clinic did not exist?

55% nowhere, 31% emergency room, 11% physician office/urgent care

When medical care was last sought?

27% one week to one month, 41% two months to one year, 13% one to three years, 15% more than three years and 5% unknown.

The majority of Clinic patients are employed. 55% earn <\$20,000 annually. Earnings must be under 225% of the Federal poverty level to qualify for clinic service.

<u>Living Status</u>	<u>Source of Income</u>	<u>Most Frequent Diagnoses</u>
Rent home/apt	Wages	Diabetes
Live w/Family or friends	Unemployment/Comp/	Hypertension (High Blood Pressure)
Own Home	Disability/SSI/Pension	Depression
Other	Other/none	Asthma/Respiratory

Costs & Value of Drugs and Services (October 2010 – September 2011)

- Drugs purchased by HMNVC cost \$128,553 representing 21,827 prescriptions (includes dispensing charges).
- Drugs – the pharmaceutical companies donated 1,898 prescriptions at a value of \$330,114.
- Physician and Primary Care Practitioner services would cost over \$200,000. This does not include specialist services, which would add thousands of dollars to the total. Approximately 15% of our patients require a referral to a specialist.
- Other volunteers – if paid would cost \$440,000. That includes pharmacists, dental professionals, nurses and non-medical volunteers.
- 2,391 Diagnostic Tests provided by McLaren Medical Center – Bay Region cost \$47,247. Testing and services include laboratory, x-ray, CT scans, MRI, ultrasound, therapy, diabetic education and other hospital services.
- Dental Services provided by Delta College and Bay Arenac Career Center dental sites valued at \$50,395.
- Mental Health Counseling services are valued at \$14,280.

Neighbors

Helping

Neighbors

Helen M. Nickless Volunteer Clinic is a service of the community, Bay Medical Foundation, and McLaren Medical Center – Bay Region. To make a donation, call (989) 895-4725.